



WHAT'S YOUR WATER ALLOCATION?

Did you know that the Little Thompson Water District (LTWD) offers four types of residential water taps with different annual water budgets? We refer to these as water allotments. We utilize a water allocation system to equitably budget and distribute water resources across our diverse district and customer base. It also helps us manage our water resources to ensure our water supply is sufficient to meet each of our customers' demands. The allotment system is part of our ongoing efforts to responsibly manage our water resources so LTWD customers have access to safe, reliable water today and for many years to come.

What does an allotment mean for you? It means that depending on the size of your property, water needs and the tap installed at your property you have a dedicated amount of water you can use each year. So, what's your allocation? You likely fall into one of four residential water taps:

Inside Use Multi-Family, Micro-Home or <1,000 sq. ft. Tap

Annual Allotment: 60,000 gallons

Who it's for: Customers who require water for indoor use only. This tap is best suited for multi-family residences such as apartments or townhomes.

Inside Use Single Family ≥1,000 sq. ft. Tap

Annual Allotment: 82,000 gallons

Who it's for: Customers who require water for indoor use only. This tap is best suited for single-family houses.

Conservation (Urban) Tap

Annual Allotment: 114,000 gallons

Who it's for: Customers who need indoor and outdoor water for urban landscapes. This tap is perfect for smaller lawns and gardens, and it helps conserve water while meeting your needs.

Standard Tap

Annual Allotment: 228,000 gallons

Who it's for: This tap provides a larger annual allotment for customers with more significant water requirements.

Now that you know your annual allotment, it's important to note that exceeding your allotment can result in surcharges of up to \$20 per every 1,000 gallons over the allotment. We prefer not to charge you for excess water usage, so we've got a few handy tips to help you stay within your allotment:

- Use EyeOnWater, LTWD's app, to track annual and monthly usage and receive alerts when you have water leaks.
- Install more water-efficient irrigation systems to reduce water usage.
- Participate in LTWD-sponsored conservation programs and landscaping rebates to help reduce water usage.
- Visit the LTWD website or Facebook page for additional information on reducing water usage and efficient watering.

By being mindful of your water usage, you can save money and help conserve this precious resource for future generations. So, are you ready to make the most of your water allotment? Let's work together to ensure that we have ongoing access to clean, affordable water while protecting our environment.



SPRING IS HERE!

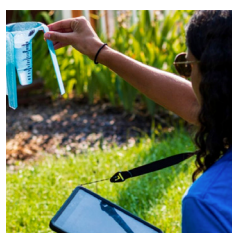
SAVE WATER AND \$\$ WITH WATER EFFICIENCY PROGRAMS

Did you know that outdoor irrigation is often one of the main reasons your water bill rises as the weather gets warmer? Nationwide, landscape irrigation is estimated to account for nearly one-third of all residential water use, totaling nearly 9 billion gallons per day. One of the best ways you can save water (and money!) is to take steps towards having a waterwise yard.

As a Little Thompson Water District customer, you can take advantage of several water efficiency programs offered in partnership Resource Central that make conservation quick, easy and affordable! From discounts on lawn replacements to sprinkler audits to educational opportunities there's something for everyone as we work together to save water.



Lawn Replacement Program – Are you tired of pouring water (and money) onto a lawn that still isn't green? Do you cringe when summer rolls around, knowing your water bill will double? Here's an idea: why not get rid of some of your lawn? Resource Central's Lawn Replacement Program makes it quick and easy to help you save water and money, reduce lawn maintenance, and create a colorful habitat. All you have to do is agree to replace 200 sq. of lawn with a water-wise garden. Plus, as a district customer, you're eligible to receive **up to \$750 off the program!** Learn more and submit your application at: <https://resourcecentral.org/lawn/>

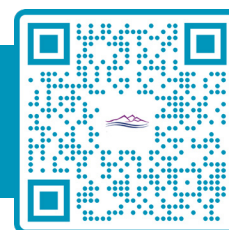


Slow the Flow – Did you know that 99% of sprinkler systems have inefficiencies? Meaning you're probably using more water (and spending more on your monthly bill) than you need to be. District customers are eligible to receive a **FREE sprinkler evaluation** through Resource Central's Slow the Flow program. During the evaluation, an irrigation specialist will complete a visual inspection of your system identifying problem areas as well as perform several tests on your system to create an efficient watering schedule for your yard. Learn more and sign up at <https://resourcecentral.org/sprinklers/>



Waterwise Yard Seminars – Get your landscaping questions answered and learn how to keep your yard looking great while using less water. All spring and summer, Resource Central is hosting **FREE virtual waterwise yard seminars** taught by local landscape and horticultural professionals. Seminar topics range from low-water landscape design, xeric plant selection, smart irrigation, and more. Learn more and register at <https://resourcecentral.org/seminars/>

The District is proud to offer our customers a wide variety of ways to save water and money. Check out all of our conservation programs and keep an eye open for giveaways.



WE'RE GIVING AWAY FREE SOAKER HOSES AND GARDEN HOSE NOZZLES!

Gardeners rejoice! Spring is here and we know you're anxious to get back outside and into the garden. Just in time for spring we're giving away flat soaker hoses and hose nozzles. All you have to do is:

1. Like and follow Little Thompson Water District on Facebook.
2. Swing by the District office and show us you liked our Facebook page.
3. We'll give you up to two free soaker hoses OR one hose nozzle.

We have a limited supply of hoses and nozzles so don't delay! The giveaway is limited to one per household, while supplies last.



WHAT HAPPENS IF THE WATER STOPS?

We recently updated the Water Shortage Contingency Action Plan Level



Did you know the LTWD has a Water Shortage Contingency Plan? It ensures we're prepared for potential water shortages due to drought or other unforeseen

service interruptions such as treatment capacity or transmission issues so you can continue to receive the high-quality water you expect.

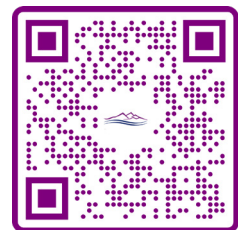
LTWD has gone to great lengths to secure a robust water supply. In fact, our water supply is diversified to help protect against drought and provide redundant storage. Since our last contingency plan update in 2002, we've acquired native waters and Windy Gap Units to serve our customers.

In the event of an emergency, however, our plan outlines our purpose, need and response to water shortages, including the use of fines and water rates to reduce usage during critical times (worst case scenario).

Last year, we launched our new Action Level gauge to give you a quick glance at the current state of our water contingency plan action level. The level of the gauge also tells you actions you can/should take for your landscape and non-landscape outdoor water usage to help maintain the water supply for your neighbors within the district. Reference the action summary table on our website for additional details.

We just received our 2023 water quota and have set the action level to **WATCH** for the summer irrigation season. Based on this level you should modify your landscape watering and non-landscape water use to align with the green column of the action summary table. Be especially mindful of non-watering hours as well as your pre-assigned watering days as there will be fines for violations.

LEARN MORE



EMPLOYEE SPOTLIGHT: DAVE SHUMPERT

Meet Dave, leader of the Operations Crew at Little Thompson Water District. As the operator in responsible charge of LTWD's system, Dave plays a very important role at the district. He and his team monitor and maintain the distribution system to ensure safe, high-quality drinking water gets to customers, and he's been doing it with LTWD for 32 years!

"I've seen a whole lot of changes at the district over the years, but the heart of the people and their dedication to the cause is as good as it's ever been," says Dave.

Dave starts his day by meeting with his crew to discuss any issues in the water distribution system, checking the telemetry screen for alarms, and planning for the day ahead. A big piece of his role is to maintain the water storage tanks, pump stations and pressure-reducing valves to keep the water pressure in check and prevent mainline accidents. Dave also takes care of bigger mainline meters, fire hydrants, and collaborates with other water utilities to solve problems affecting people's lives.

"You can live without most other things on this Earth, but not without safe water to drink," says Dave.

"It has been and always will be a privilege to serve



LTWD to work alongside the most dedicated people to serve the cause and our customers."

If there's one thing Dave wishes for while going about his daily routine, it's that the public knows how dedicated and hardworking the crew is at LTWD.

"From the office to the field, we have the customers' best interest and health at heart, 24/7," says Dave. As for his top water conservation tip? After 32 years in the industry, Dave says the best thing we can do is prioritize water for drinking, sanitation and food production over lawns and landscaping.

THE LTWD CUSTOMER SURVEY IS LIVE!

The LTWD is conducting a survey to learn more about our customer base, and we'd love to hear from you! The survey is anonymous and will take less than 5 minutes. This quarter's survey will ask for general information about you and your household.

